

# REDEMPTION POLICY



Only the owner may redeem and/or search for lost pet(s), unless we have permission in writing or have contact by owner that gives permission for a representative to redeem and/or search for pet(s). Representative must be 18 years of age and have a current driver's license on self.

In addition, Food & Ag Code 31108.5 requires proof of ownership for redemption (veterinary statement, pictures, etc.)